

Quick Guide.

Registration

We recommend you use a modern browser such as **Chrome** to register and access this resource.

Any fields that have a * (red asterisk) is a mandatory field – you must complete.

Each field should be self explanatory, but if you need help click on the button.

Your password needs to be 8 characters or more.

You should get a Welcome email – but check your Junk Mail folder.

Remember to agree to the terms and conditions before clicking Register.

If you have any problems it could be your local cookies and pop up settings.

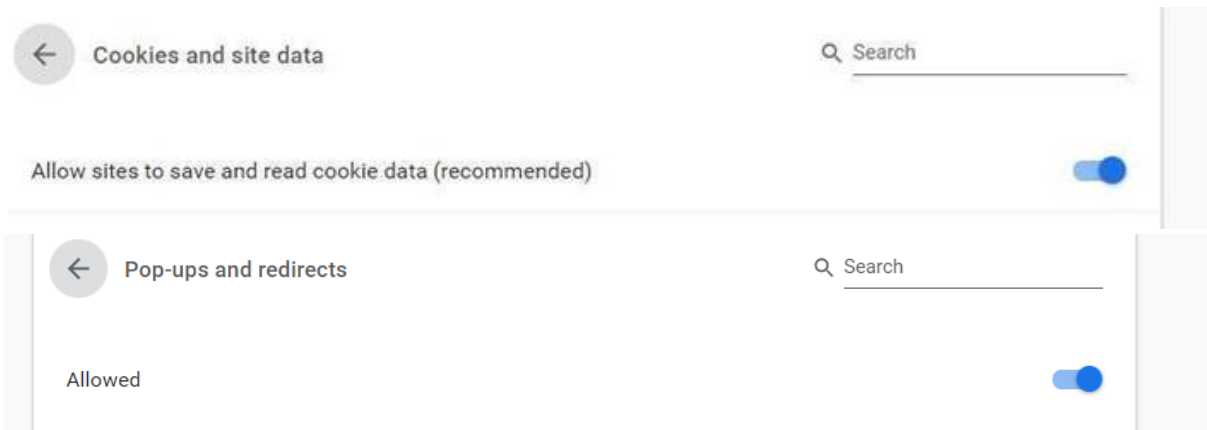
Try this:-

Use Chrome and click on the 3 dots at the top right

Select Settings

Privacy and Security

Then Site Settings Then make sure the setting is as below.



Login

Click Members from the top menu.

- Enter your username or email address you created at registration.
- Enter your password you created at registration.
- If you have forgotten your password – simply click the [Forgot your password?](#)

Most Important – remember to Click Mark Complete on every page when you have completed.

Content Contact: Please refer back to your Uni Assessor for any problems completing the course.

Your certificates will need to be downloaded from elfh. Please refer to their support site for further information and help. There's also a live chat option

<https://support.e-elfh.org.uk/my-activity/certificates/>

Technical contact regarding passwords only:-

Email: it.telcontent@northumbria.ac.uk